

## To All Our Clients,

We understand that there is some concern about the spread of the COVID-19 virus so we would like to assure you that we are doing our best to **protect the health, safety and wellbeing** of our **team and our clients**.

We are doing our best to manage our business with **minimum disruption**. We are aware that the situation will continue to affect all of us, at least for the short term.

We are pleased to confirm that it remains business as usual for Oakmere Wealth with the following **measures in place** for the duration of these exceptional circumstances:

- We will be increasing **home working** for our team, in the short term, to prevent the spread of the virus, as per government health guidelines;
- In the interests of our team, if you have the following symptoms, we ask that you follow the **Public Health/NHS guidelines, i.e. call 111, self-isolate**;
  - **Fever**
  - **New persistent cough**
- In addition, if you **have returned recently from abroad**, please check the government guidelines, call 111, and refrain from meeting our adviser. Please let us know and your appointment can be re-arranged;
- As an alternative to a face to face meeting, **we offer appointments by webinar** using zoom or skype software during this period;
- We will be continuing to **keep up to date** with all public information and will notify you if anything changes;
- For more information please visit:  
<https://www.gov.uk/guidance/coronavirus-covid-19-information-for-the-public>
- Finally, we have increased hand washing, **stopped physical contact, e.g. handshakes**, during this period, keeping some distance. This is again to prevent the spread of the virus, in line with government guidance.

If you have any concerns about the content of this information, do contact us.

We thank you for your understanding and your invaluable continued support.

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